

JOB DESCRIPTION

Job title: Lead, Consumers in the Energy System

Location: Remote working (with co-working space provided 2 days per week)

Managed by: Director, Consumer Rights – Innovation & Impact

Salary: £37-45,000 per annum, dependent on experience

Contract: Permanent, Full time

BACKGROUND

Consumers International is the only global membership organisation bringing together over 200 member organisations in more than 100 countries to empower and champion the rights of consumers.

We work with our members and partners, across national borders to address critical, systemic global issues that impact and involve consumers. Representing and empowering consumers, we are their voice in international policy-making forums and the global marketplace to shape a world where everyone has access to safe and sustainable products and services.

Our rapidly developing programmes consider consumers rights and needs, meeting the sustainable development goals and the areas where our global movement can make the biggest difference, shaping the future for consumers in food, finance, energy, mobility, sustainable consumption and more from the future of food production and consumption to catalysing a sustainable energy transition.

PURPOSE OF THE ROLE

To build and deliver a unique, global, multi-stakeholder Change Agenda programme on energy systems, which may include various aspects of consumer rights for energy including energy access but also in the home, in transport and other areas. The strategy and programme will drive notable impact through a range of appropriate intervention points from research to consumer campaigns, recommendations to business and government, standard setting and more.

KEY RESPONSIBILITIES

Strategy & Insight

1. To provide deep, relevant, and up to date understanding of energy trends globally
2. Act as the point person for the organisation on consumers in the energy system.
3. To build and deliver a strategy for consumers and energy systems including impact goals, stakeholder engagement and communication plans.
4. To assist with wider Consumers International strategy-setting where it relates to energy issues.

Project Development & Management

1. Develop and align on project plans and deliver projects to milestones and within budget; Ensure smooth communication and collaboration across relevant parts of the team.
2. Ensure excellence in activities and initiatives under Consumers International's Energy Change Agendas.
3. Develop new project proposals, initiate/support projects and pursue relevant funding opportunities with partners and other external actors.

Member Engagement

1. Develop and manage a global Task Force of Members who assist with delivery of the programme.
2. Build communication and connection approaches with our Members to raise awareness, support their initiatives, and drive common purpose and action.

Stakeholder Engagement

1. Identify the most relevant organisations and stakeholders to help deliver impact, relevant to strategy and project goals; maintain a network of organisations.
2. Build trusted and lasting partnerships with relevant stakeholders and organisations.
3. Identify the most relevant businesses for programme impact and success and work with the Partnerships Lead to bring them into the work.

Global Representation

1. Develop and deliver a strategic plan for communication.
2. Lead approach and strategy for engaging in global events relevant for the programme which tie into the stakeholder and communications strategy.
3. Represent Consumers International at global events.

Leadership and Team Development

1. Work collaboratively with colleagues across the organisation to support the implementation of the Strategic and Business Plans.
2. Constantly be on the look out for new opportunities for Consumers International to build our impact and organisation.
3. As a lead, embody the culture and values of Consumers International and help us deliver on those

PERSONAL SPECIFICATION

ESSENTIAL REQUIREMENTS	CRITERIA
EXPERIENCE	<ul style="list-style-type: none"> • At least four years' experience working on initiatives, advocacy, or policy related to energy and climate. • At least two years' experience of project management in a multi-stakeholder environment • At least two years' experience of working with international decision-making bodies • Experience of co-ordinating input from, and the activity of, individuals and organisations in disparate geographic locations
SKILLS AND ABILITIES	<ul style="list-style-type: none"> • Fluency in written and oral English. • Excellent communication skills. Ability to communicate complex information succinctly both in writing and verbally • Strong interpersonal and negotiation skills. • Ability to be sensitive to different contexts and cultures and adept at functioning in political situations. • Ability to manage multiple, flexible priorities. • Proficiency in MS Office (Word, Excel, and PowerPoint) required, ability to work with virtual meeting tools to run seamless global meetings.) • Self-starter with can-do attitude, proactively proposing new ideas in support of our strategy and continuous improvement • Able to think creatively, using insight to make connections which lead to fruitful partnerships • Excellent time management and organisational skills • Strong implementation and follow through skills • Good analytical skills
KNOWLEDGE	<ul style="list-style-type: none"> • Excellent understanding of energy transition and sustainable development issues and processes.
EDUCATION/ TRAINING	<ul style="list-style-type: none"> • At least an MA in the field of energy systems, energy policy, or sustainable consumption.
OTHER	<ul style="list-style-type: none"> • Commitment to the aims and objectives of Consumers International • Able to thrive in a multicultural, highly collaborative, and agile work environment • Good organisational representative • Outstanding collaborator, with the ability to build strong relationships internally • Second language would be an asset • Able to travel globally (occasionally)

OUR VALUES

The Consumers International team strives to live up to the following values:

Leadership	<ul style="list-style-type: none">• Making tough trade-offs to ensure we deliver against strategy.• Charting a path forward – listening to other perspectives, while being independent of those perspectives.• Self-starting, motivated to put ourselves in leadership positions and drive forward pieces of work.• Striving to bring others with us – colleagues understand the direction we are taking and our reasoning. Viewpoints are sought at key moments and delivery is orientated around the strategy.
Inclusivity	<ul style="list-style-type: none">• In delivering our strategy, creating the space to listen and understand views, and diversity of participation and representation.
Caring	<ul style="list-style-type: none">• Caring about the career development and success of our colleagues and how our team collaborates together.• Caring about the future of consumers and members and achieving impact for them through our strategy and change agenda.
Innovation	<ul style="list-style-type: none">• Pursuing new creative ideas that have the potential to change the world.
Agility	<ul style="list-style-type: none">• Adapting quickly in response to opportunity.
Efficiency	<ul style="list-style-type: none">• Generating the greatest impact for the least effort. Keeping it simple and systemising for efficiencies.
Excellence	<ul style="list-style-type: none">• Delivering work to the highest standards with professionalism and integrity. The quality of work is evident to all.
Passion	<ul style="list-style-type: none">• Passion for a safe, fair, and sustainable marketplace for consumers drives our impact and the achievement of our organisational goals.• Engaging with energy and excitement.

EMPLOYEE BENEFITS:

Employee benefits offered will be in line with the minimum statutory requirements in effect for the regional location that the applicant resides in.

We offer co-working spaces (up to 2 days at Regus offices) and an allowance for the pension scheme and medical insurance if the individual is hired through Globalization Partners.

Holiday entitlement will be specific to each location and will be dependent on the public holidays available in the location

HOW TO APPLY:

If you are interested in this position, please submit your CV to Madeleine Kind (Madeleine.Kind@percival.org) who will give you all the information and assistance you need to submit a formal application.

Application Deadline to Percival: **Friday 8th March**

We look forward to hearing from you and thank you in advance for your time.

Consumers International is an equal opportunities employer with a policy to ensure that no job applicant or employee should receive less favourable treatment on any grounds not relevant to good employment practice.

Updated: January 2024